



**GGR**  
**COMMUNICATIONS**  
BUSINESS VoIP | DATA SECURITY | MANAGED NETWORKS



# Case Study

## Jeyes

Founded in 1877, Jeyes are a leading manufacturer of cleaning and hygiene products. With many household name brands, such as Bloo, Parazone and Jeyes Fluid, Jeyes have an international presence and sell their products in over 60 countries. To this day, Jeyes are a proud supplier to the Royal Household, after receiving the Royal Warrant in 1896

Jeyes had an existing Wide Area Network (WAN) with another service provider. This extended to six UK and five international sites. They experienced bandwidth availability problems at Head Office and found that the network lacked reliability. They needed a resilient and scalable solution for extending bandwidth to UK sites whilst also providing VPN access to international sites and suppliers.

GGR implemented a new managed MPLS WAN, which connected all of the sites in to Head Office (Thetford) using best of breed Cisco hardware. A new 100M access circuit was installed in Thetford allowing Jeyes plenty of bandwidth for the foreseeable future and the flexibility to increase it significantly at short notice. In addition, a 10M MPLS Access Circuit with a 2M bandwidth was installed at the Preston manufacturing site. All other UK sites were connected to the MPLS cloud via an un-contended DSL tail circuits, ensuring high speed connectivity at minimal cost.

Jeyes now have a fully managed MPLS WAN, with a single point of control and, importantly, sufficient bandwidth for future business requirements. The sites in the UK now access the internet via Thetford, providing a single point of control for security and management. Jeyes also have a fully automated backup via ISDN or ADSL, ensuring that they can still communicate should they lose connectivity via the main link. International sites are configured to connect via secure VPN over the Internet to Thetford, again providing a single point of manageability. The network is secure, and totally managed remotely by GGR 24 x 7 x 365. GGR enabled this project to be easily funded in financially challenging times by putting forward a zero CapEx plan over 3 years.

“GGR’s extensive technical expertise and excellent ethic ensured that we had the best possible team in place to implement our full WAN changeover. All of GGR’s engineers were outstanding, experts in their field as well as being approachable and willing to offer advice when required. Our infrastructure is now fully supported by GGR, and since the completion of the project GGR has maintained high levels of customer and technical service. I would strongly recommend GGR Communications to any business looking to work with a company of excellent response, great customer service, technical expertise and a genuinely friendly people who are enthusiastic about what they do.”

Stuart Clarke, Group Network Manager, Jeyes Ltd

### Managed Networks

Advantages of a Managed Network with GGR Communications

Proactive end-to-end management

Converged network implementation and migration

24x7 maintenance and fault management

Supplier relationships ensure best value for clients

Expert industry knowledge gives best practice solutions